

# Latino Leadership Council Client Impact Stories – COVID-19

## 2021



### Luis

Luis was hit hard by the pandemic, losing his job and falling into a depression over not being able to provide for his family. In need of a lifeline, Luis was referred to the LLC. Once connected with us, our food delivery team was able to deliver food and essentials to Luis' home. His Promotora was also able to help connect him to rent & utilities assistance programs, and he was able to get caught up on 6 months worth of rent. Luis and his wife are now working full-time once again, and no longer worried about falling behind on rent, or being unable to put food on the table.

*“The LLC's support allowed me to feel like I could finally take a breath and get through the pandemic. Thank you everyone at the LLC for making a difference for so many of us in the Latino Community.”*

### Noe and Veronica



Noe was referred to the LLC after a month long stay in the hospital due to COVID. After overcoming COVID, Noe developed Pulmonary Fibrosis due to his weakened immune system. As a result of his hospitalization and new illness, he lost his job and was unable to provide for his family. Noe's wife Veronica quickly became the family's sole provider, but unfortunately, she too lost her job when she became pregnant. Noe's Promotora quickly got to work connecting the family with AMI Housing, Project GO Utilities Assistance Program and the Lighthouse. While Noe and his family were waiting to receive assistance from the other agencies, the LLC provided food, a one-time rent payment and baby items. Noe is slowly getting better and he has returned to work while Veronica is at home taking care of the kids. Both are extremely grateful for all help they received from the LLC and other organizations during this challenging period in their lives.

*“We are extremely grateful for the support we received from the LLC. We could not have made it through this pandemic without the help of our Promotora and the LLC.”*

## 2020



### Ramon

LLC client Ramon is battling Stage 4 cancer and has been on disability since October. With no other family in the area, he struggled to find a place to live and he and his mother became homeless.

*“Having cancer and being homeless, it doesn't feel like you're gonna make it, but they helped me get a place until I was able to find a place of my own. They went the extra mile, even when they got off of work.”*

During the COVID-19 crisis, Promotores took care packages of food and gift cards to grocery stores to Ramon and his mother, who is serving as his caretaker while he does chemotherapy every two weeks.

*“I didn't think that was possible, but you never really know when you need the help. They call me and ask, ‘Do you need anything?’ They're more attentive to me than I expected. They're just there... it gives you some kind of hope.”*