## INTENTIONAL DESIGN AND THE ELIMINATION OF EQUITY GAPS

Willy Duncan Sierra College Superintendent/President



September 11, 2019 Latino Leadership Council's 6<sup>th</sup> Annual Forum

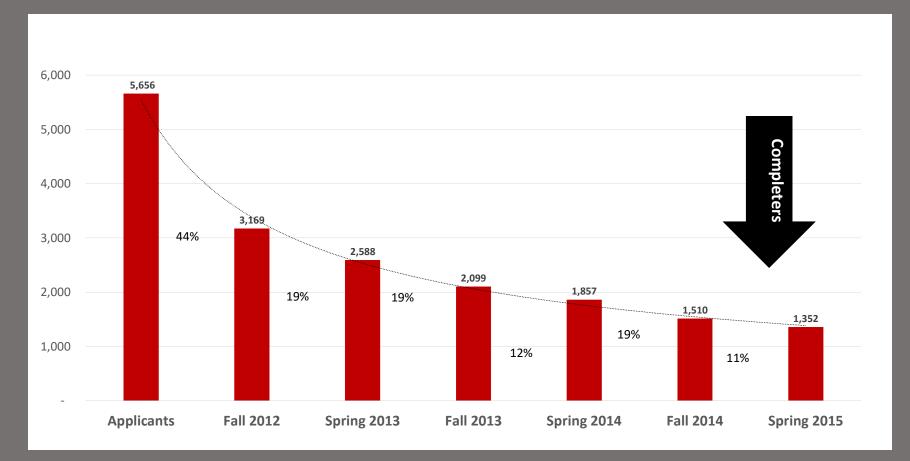
#### **Reengineering For Student Success** Origins of R4S/Guided Pathways at Sierra



- West Coast meets National Pathways Movement
- The power of disaggregated cohort data
- Making the case to the campus community
  - "Moral imperative"
  - Building a Coalition of the Willing
  - "Culture will Eat Strategy for Lunch"



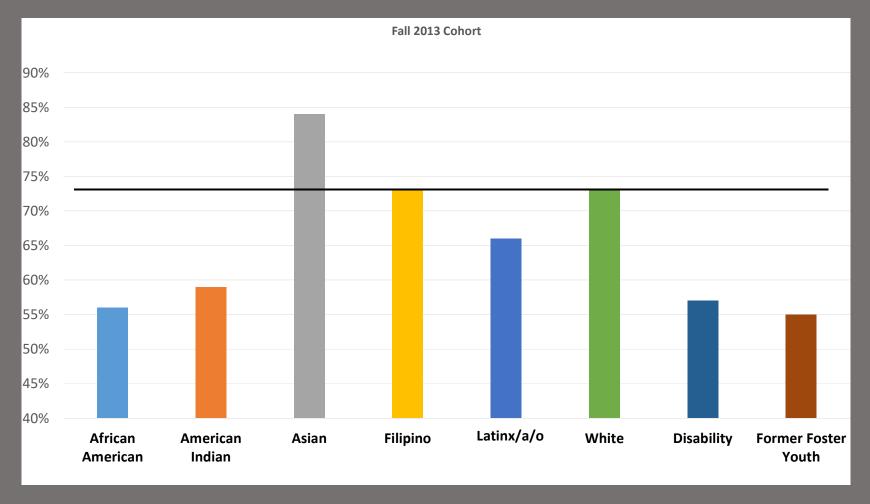
#### Attrition of students who indicate they want a degree, certificate or to transfer





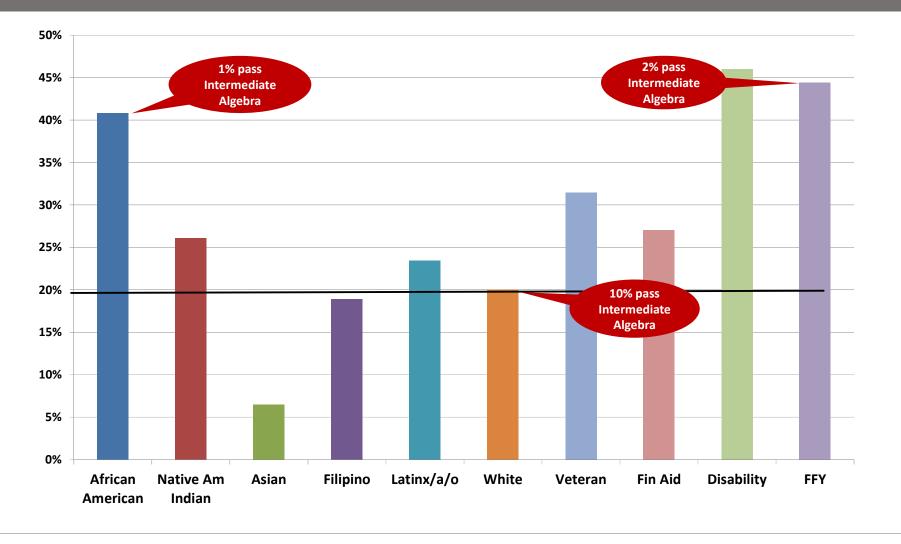
#### **Equity Lens: Completion of English Composition**

Required for every degree seeking and transfer bound student

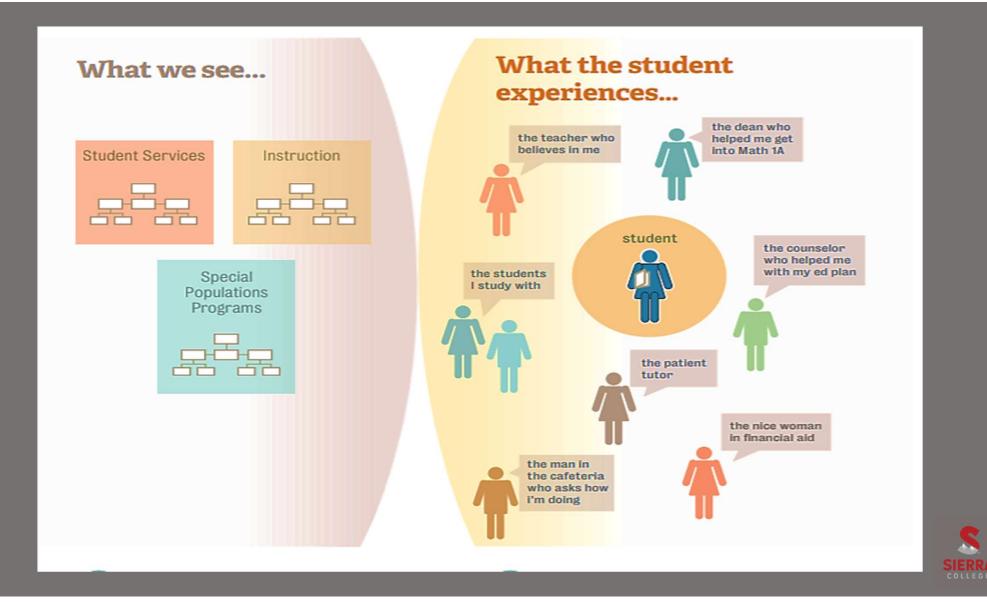




#### Equity Lens: Who starts four levels below transfer math?









October 2015 R4S Task Force Formed

- Resources: re-assign time, administrative support, office budget

Spring 2016 Research; collaborative process analysis (onboarding)

May 2016Academic Senate approves comprehensive Guided Pathways<br/>approach and Board of Trustees adopts Guided Pathways as<br/>a top priority

Fall 2016Academic maps; enhancement of early alert technology;<br/>ramp up professional development







- Make navigating the institution user-friendly to all students
- Help students understand, explore, and choose appropriate educational goals
- Give students clear and efficient paths to reach those goals
- Ensure those paths are available
- Provide support and resources to keep students on those paths
- Measure institutional progress toward/success at these goals and respond accordingly



#### Achieving Our Goals Through the Guided Pathways Framework





#### **Clarify the Path – Interest Areas**

#### **BEFORE:** 150+ Degrees and Certificates

\* Information Assurance and Other

Information Assurance and Cyber Defense: Skills Certificate
 Information Assurance Technician (Level 1): Skills Certificate

Administration of Justice Administration of Justice for Transfer: AS-T Degree • Administration of Justice—Corrections Concentration: AA/AS Degree Administration of Justice—Courts Administration of Justice—Courts Concentration: AA/AS Degree
 Administration of Justice—Law Enforcement Concentration: AA/AS Degree Reserve Peace Officer: Skills Certificate Agriculture
 Sustainable Agriculture: AS Degree
 Sustainable Agriculture: Certificate of Achievement \* Sustainable Agriculture Business: Skills Certificate Anthropology Anthropology Anthropology for Transfer: AA-T Degree Applied Art and Design Applied Art and Design—Graphic Design Concentration: AA/AS Degree \* Applied Art and Design—Illustration Concentration: AA/AS Degree \* Applied Art and Design—Multimedia Concentration: AA/AS Degree Applied Art and Design-Graphic Design Concentration: Certificate of Achievement \* Applied Art and Design—Illustration Concentration: Certificate of Achievement Applied Art and Design—Multimedia Concentration: Certificate of Achievement \* Digital Illustration: Skills Certificate Graphic Design: Skills Certificate
 Video Production and Editing: Skills Certificate Visual Arts and Media: Skills Certificate
 Web Design: Skills Certificate Studio Arts for Transfer: AA-T Degree \* Studio Art: AA Degree Art Histon \* Art History for Transfer: AA-T Degree \* Art History: AA Degree Automotive Technology Automotive Analysis: AA/AS Degree \* Air Conditioning and Body Electrical: Certificate of Achievement \* Alignment and Brake: Certificate of Achievement \* Automatic Transmission: Certificate of Achievement Acnevement \* Automotive Engine Machining: Certificate of Achievement \* Emission and <u>Driveability</u> Tune-Up: Certificate of Achievement Master Automotive Technician: Certificate of Achievement \* Powertrain: Certificate of Achievement Entry Level Automotive Service and Repair: Skills Certificate

**Biological Sciences** 

\* Biology for Transfer: AS-T Degree

Biological Sciences: AS Degree
 Watershed Ecology: AS Degree

AS-T Degree \* Accounting: AA/AS Degree \* Administrative Professional: AA/AS Degree \* Business Administration: AA/AS Degree \* Business Entrepreneurship: AA/AS Degree \* General Business: AA/AS Degree Management: AA/AS Degree
 Marketing: AA/AS Degree
 Real Estate: AA/AS Degree Accounting: Certificate of Achievement \* Administrative Professional: Certificate of Achievement \* Business: Entrepreneurship: Certificate of Achievement \* General Business: Certificate of Achievement

\* Watershed Ecology: Certificate of

Chemistry

\* Watershed Ecology: Certificate of Achievement Business \* Business Administration for Transfer:

Achievement \* Management: Certificate of Achievement \* Marketing: Certificate of Achievement \* Real Estate: Certificate of Achievement \* Small Business: Skills Certificate Chemistry for Transfer: AS-T Chemistry: AS Degree
Communication Studies
 Communication Studies for Transfer: AA-T Degree
 Journalism for Transfer: AA-T Degree
 Communication Studies—General
 Concentration: AA/AS Degree Communication Studies-Graphic Design/Multimedia Concentration: AA/AS Degree \* Communication Studies—Mass Communication Concentration: AA/AS Degree Computer Information Systems \* Computer Information Systems— Computer Information Systems— Computer Applications Concentration: AA/AS Degree
 \* Computer Information Systems— Networking Concentration Systems— Networking Concentration: AA/AS Degree \* Computer Information Systems— Technical Support Concentration: AA/AS

Degree \* Virtual Office Professional — Administrative Concentration: AA/AS Degree Computer Information Systems— Computer Applications Concentration: Certificate of Achievement \* Computer Information Systems— Networking Concentration: Certificate of Achievement Computer Information Systems-Technical Support Concentration \* Virtual Office Professional— Administrative Concentration: Certificate of Achievement • Digital Literacy: Skills Certificate

Information Assurance Technician (Level 2): Skills Certificate Computer Science Computer Science for Transfer: AS-T Degree Computer Science—Computer Science Concentration: AA/AS Degree \* Computer Science—Management Information Systems Concentration AA/AS Degree
 Computer Science—Embedded Systems Concentration: Certificate of Achievement \* Computer Science—Web Programming Computer science—Web Programm Concentration: Certificate of Achievement Construction and Energy Technology Construction and Energy Technology • Construction Management: AS Degree • Energy Technology: AS Degree • Residential Building Construction: AA/AS Degree • Energy Technology: Certificate of Achievement \* Residential Building Construction: Certificate of Achievement Photovoltaic: Skills Certificate
 Photovoltaic Advanced: Skills Certificate Deaf Studies Deaf Studies—American Sign Language AA Degree \* Deaf Studies—American Sign Language Certificate of Achievement Drafting and Engineering Support Drafting and Engineering Support-Architectural/Civil Concentration: AA/AS Degree \* Drafting and Engineering Support— Mechanical/Civil Concentration: AA/AS Degree \* Drafting and Engineering Support-Architectural/Civil Concentration: Certificate of Achievement \* Drafting and Engineering Support— Mechanical/Civil Concentration: Certificate of Achievement Architectural Drafting Specialist: Skills Certificate Drafting Essentials: Skills Certificate Mechanical Drafting Specialist: Skills Certificate Drama \* Theatre Arts for Transfer: AA-T Degree

 Theater Arts: AA Degree
 Stagecraft: Skills Certificate
 Costuming: Skills Certificate Earth Science Geology for Transfer: AS-T Degree Geology: AS Degree
Economics
 Conomics
 Conomics
 Conomics Education \* Elementary Teacher Education for Transfer: AA-T Degree

\* Liberal Studies—Elementary Education: AA Degree Engineering Engineering: AA/AS Degree
 Civil Engineering Technology: Certificate of Achievement General Engineering Technology
Certificate of Achievement English \* English for Transfer: AA-T Degree \* English: AA Degree English as a Second Language English as a Second Language Academic
 Preparedness: Skills Certificate
 Environmental Studies and Sustainability \* Environmental Studies and Sustainability: AS Degree Fashion Fashion Industries: AS Degree
 Fashion Industries: Certificate of Achievement Fashion Design: Skills Certificates \* Fashion Merchandising: Skills Certificates Fire Technology \* Fire Technology: AA/AS Degree \* Fire Technology: Certificate of Fire Lechnology: Certificate of Achievement Geography
 Geography for Transfer: AA-T Degree
 Geographic Information Systems (GIS): Skills Certificate History History for Transfer: AA-T Degree History: AA Degree
 Human Development and Family • Early Childhood Education for Transfer AS-T Degree \* Early Childhood Education: AA/AS Degree \* Early Childhood Education—Master \* Early Childhood Education—Mass Teacher: AA/AS Degree \* Early Childhood Education—Site Supervisor: AA/AS Degree \* Early Childhood Education Teacher: Certificate of Achievement \* Early Childhood Education Associate Teacher: Skills Certificate Humanities • Humanities—Asian Studies: AA Degree \* Humanities—Diverse Perspectiv Degree \* Humanities—General: AA Degree Lesbian, Gay, Bisexual and Transgender Studies studies \* Lesbian. Gay, Bisexual and Transgender Studies: AA Degree Liberal Arts \* Arts and Cultures: AA Degree Mathematics • Mathematics for Transfer: AS-T Degree Mathematics: AA/AS Degree Mechatronics \* Mechatronics Technology: AA/AS Degree Mechatronics Technology: Certificate of

Achievement \* Electro-Mechanical: Skills Certificate

 Music for Transfer: AA-T Degree \* Music: AA/AS Degree Natural Science \* Natural Science Nursing, Registered \* Registered Nursing: AA/AS Degree Nutrition and Food Science \* Nutrition and Dietetics for Transfer: AS-T Degree \* Nutrition and Fitness: Certificate of Achievement Achievement Philosophy \* Philosophy for Transfer: AA-T Degree \* Philosophy: AA Degree Photography \* Photography: AA/AS Degree Photography: Certificate of Achievement
 Aternative Processes in Photography: Skills Certificate Color Photography: Skills Certificate Digital Imaging: Skills Certificate
 Landscape Photography: Skills Certificate \* Narrative Photography: Skills Certificate \* Photographic Processes: Skills Certificate \* Portrait, Fashion and Wedding Photography: Skills Certificate Physical Education \* Kinesiology for Transfer: AA-T Degree \* Physical Education: AA/AS Degree physics Physics
 Physics for Transfer: AS-T Degree Physics: AS Degree Political Science Political Science for Transfer: AA-T Degree Psychology \* Psychology for Transfer: AA-T Degree \* Psychology: AA/AS Degree Recreation Management \* Recreation Management: AA/AS Degree \* Recreation Specialist: Certificate of Achievement Social Science \* Social and Behavioral Sciences: AA/AS Degree Sociology \* Sociology for Transfer: AA-T Degree Spanish \* Spanish for Transfer: AA-T Degree Spanish for Transfer: AA-T Degree
Welding Technology:
 Welding Technology: AA/AS Degree
 Welding: Certificate of Achievement
 Gas Metal Arc Welding: Skills Certificate
 Gas Tungsten Arc Welding: Skills Certificate \* Metal Fabricator and Designer: Skills Certificate \* Shielded Metal Arc Welding: Skills Certificate \* Welding Entrepreneurship: Skills Certificate Women and Gender Studies \* Women's Studies: AA Degree

### SIERRA COLLEGE •





Applied Technology

:

.

Business and Innovation

**AFTER:** 9 Interest Areas

Earth and Environment

FIND YOUR INTEREST





Literature

:07

Engineering and Math



People, Culture and Society



Public Safety, Health and Wellness

Science, Technology,

Visual and Performing Arts

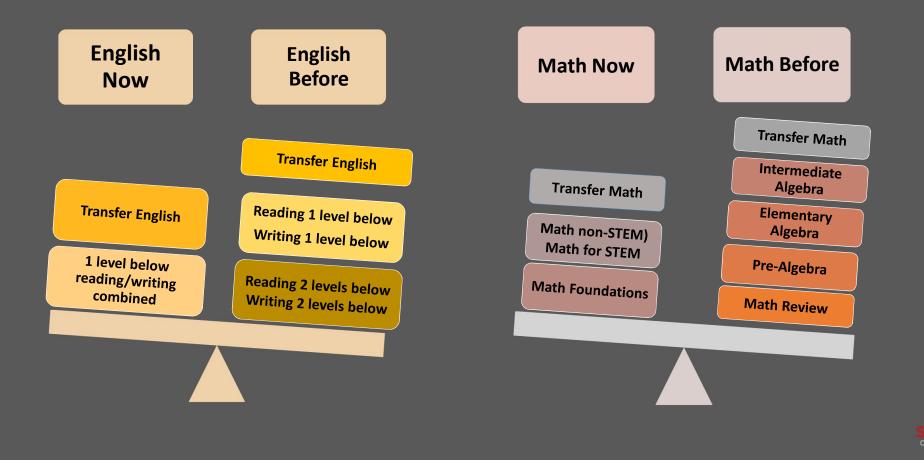
#### **Organizing principles for Interest Area (IA) holistic support**

- Case management approach with a single point person
- Student success/first year experience course
- Sierra Connect (formerly Starfish) and DegreeWorks
- Increased opportunity for activities and faculty engagement
- Professional Development





#### Help Students Stay on the Path – Acceleration



#### **Strong Partnership with High School Districts**

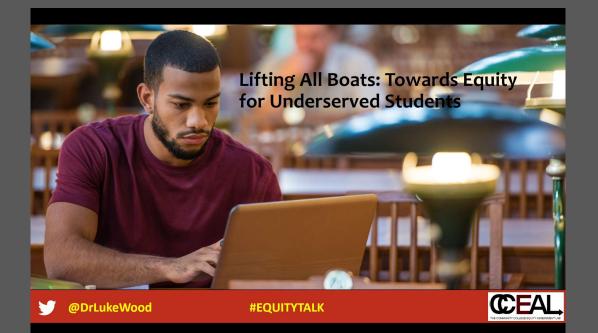


- Sierra Promise in 27 High Schools
  - Fall 2019: Pop-up events generated 4,300 student contacts
  - 84% of Promise students completed the FAFSA
- High School Transition Counselors
  - 20 counselors completed 2,411 student education plans
- Additional services for Financial Aid and FAFSA/Dream workshops
- Dual Enrollment Program
  - 12 High Schools
  - 115 course section; approaching 3,000 students
  - Over \$500,000 in tuition savings over the last 3 years



Re-Engineering Sierra College for Student Success (R4S) Road Map			
Clarify the Path	Help Students Get on the Path	Keep Students on the Path	Ensure Students are Learning
Connect Programs to Careers and Jobs	Schedule Classes to Meet Students' Needs		Align Programs to Regional Needs
Career Development	Career Development	Career Development	
Dual Enrollment	Redesign SSSP Onboarding	Calworks	Advisory Committees
<ul> <li>College classes in HS</li> <li>HS students at college</li> </ul>	with Integrated Career Planning and Development	CAFYES /Foster Youth	Business and Industry
		DSPS	County Office of Education
Promise Program	Summer Bridge	EOPS, TRIO	County Office of EducationtupCSUDepartment of EducationK-12 PartnersU
<ul> <li>15 units</li> <li>Financial Aid</li> </ul>	<ul> <li>Career Exploration</li> <li>Math and English Jam</li> </ul>	International	Department of Education
<ul> <li>Attend Summer Bridge</li> <li>Follow Education Plan</li> </ul>	College Success Strategies	Puente and Umoja	
		Veterans Center	Regional Community Colleges
High School College & Career Readiness • Math & English Alignment and Placement • Career Development	<i>Financial Aid</i> Expansion Incentivize Successful Behaviors	RISE - Take <i>Equity</i> Program to Scale	Regional Community CollegesProfessional DevelopmentStrong Workforce Initiative
		SSSP Counseling Services	University of California
Workforce Development <ul> <li>Adult Ed Block Grant</li> <li>Non-Credit Certificates</li> </ul>	Accelerate Basic Skills Pathways to College Level: English, Math, ESL	SSSP Counseling Services Shift to Case Management Provide Nudges and Interventions	Key Progress Indicators • English and Math 1st Year • 15 units, 30 units • 3+ Courses in Major
Continuing Education	Ensure Student	s are Learning	Legend Existing
	Campus Engagement, Career De Progress Checks, Student Am	New Construction Redesign/Expansion	

#### Equity Summit (January 2019)



#### > Focus on Relational Strategies

#### **Recommendations:**

- Connect with people, not services
- Validating messages
- Demonstrate authenticate care
- Engage in appropriate disclosing
- Educating other 'educators'

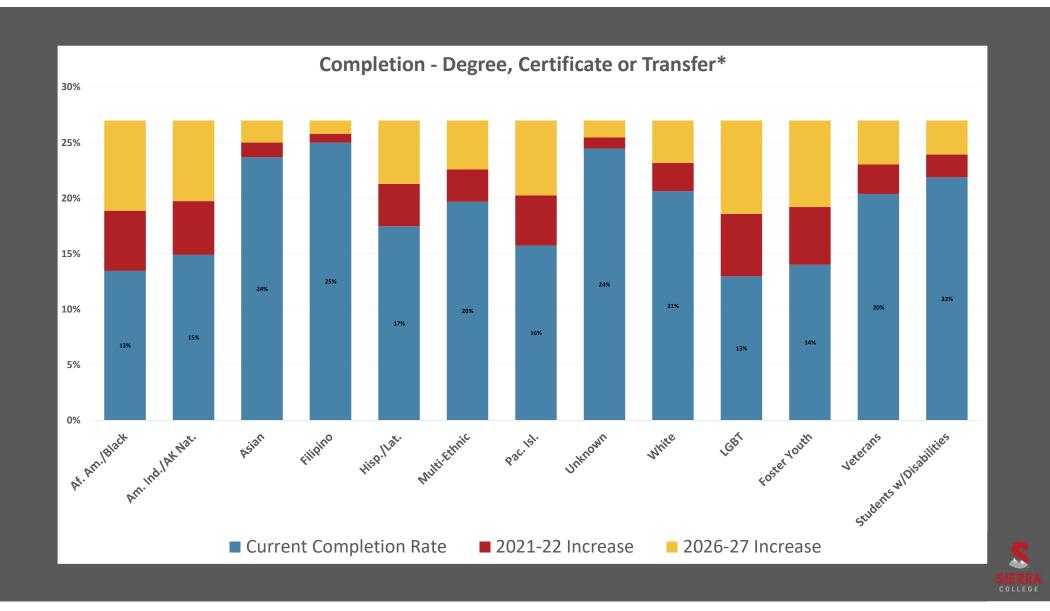


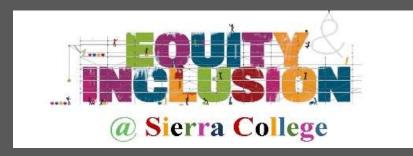


Identify and close success and equity gaps amongst underserved and/or underrepresented student populations.

- a) Support the work of the *Presidential Equity Advisory Committee.*
- b) Build partnerships and programs with local K-12 districts that *increases access for underrepresented student populations.*
- c) Expand practices to recruit, hire, and train employees that have the skills and characteristics necessary *to close achievement gaps.*





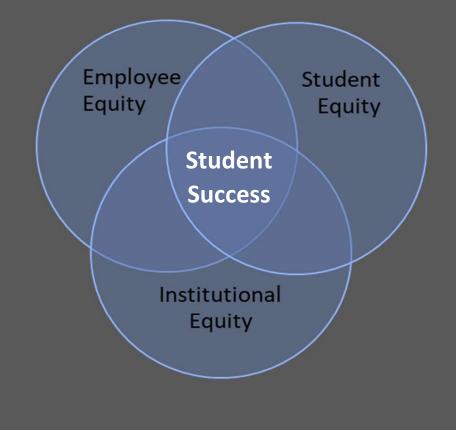


- Equity Summit Campus Wide Conversations
- Annual Equity & Inclusion 3-day Retreat
- Essential Competencies for all employees
  - Professional development training
  - Hiring Practices
  - Mandated Training on Avoiding Bias
- Equity Educator Intern Program

- Student Engagement Centers
  - New Undocumented Student Center
- HSI Designation
- Student Success Center
- Food Pantry
- Presidential Equity Advisory Committee
- Faculty Equity Task Force
- AB705 Implications



## **Equitizing Sierra College**



## **Organizational Redesign**



- Clarify and narrow goals
- Strong Collaborative Partnerships
- Commitment = Resources
- Intentional Design





# SIERRA COLLEGE